December 10th

* Initially clicks on calendar
* If nothing happened would feel a bit weird, especially if it was highlighted

Schedules first

* If nothing happened would feel a bit frustrated, a bit annoying

Tradeboard

* Design is very similar to schedules
* Would be a bit confused because it looks very similar
  + Nothing happens
  + Really confused

Account

* Time preferences

**Give up, email boss**

Think Aloud Protocol

Before:

* Click on shift from home page

During:

* Felt like too many clicks

After:

* After showing how to do it, there was some confusion
* Were you able to back out of the trade if you clicked the wrong option? (Heuristic 3)
* How was the consistency of completing the task? Is the calendar helpful/familiar with completing the task? (Heuristic 4)
  + 3, design is clear, i can at least expect what each, but things don’t happen as expected, so not full points
  + 3, at least you know when the shift is, but you cannot complete the task
  + 4, at least can complete the task, but only if can understand it works
    - Efforts to figure it out
* Did you find yourself lost/was it difficult to mess up the task? (Heuristic 5)
  + 4 - a lot of parts that I expected did not, I feel like it has more clicking options compared to the current page
* Was the design too complicated causing you to be overwhelmed? (Heuristic 8)
  + 1 design is very clear
* Was the design too simple causing you to be confused? (Heuristic 8)
  + 4 - I like the simple design, but when I tried to drop the shift it has more options compared to the current one
    - Current one has a lot of paths to the drop